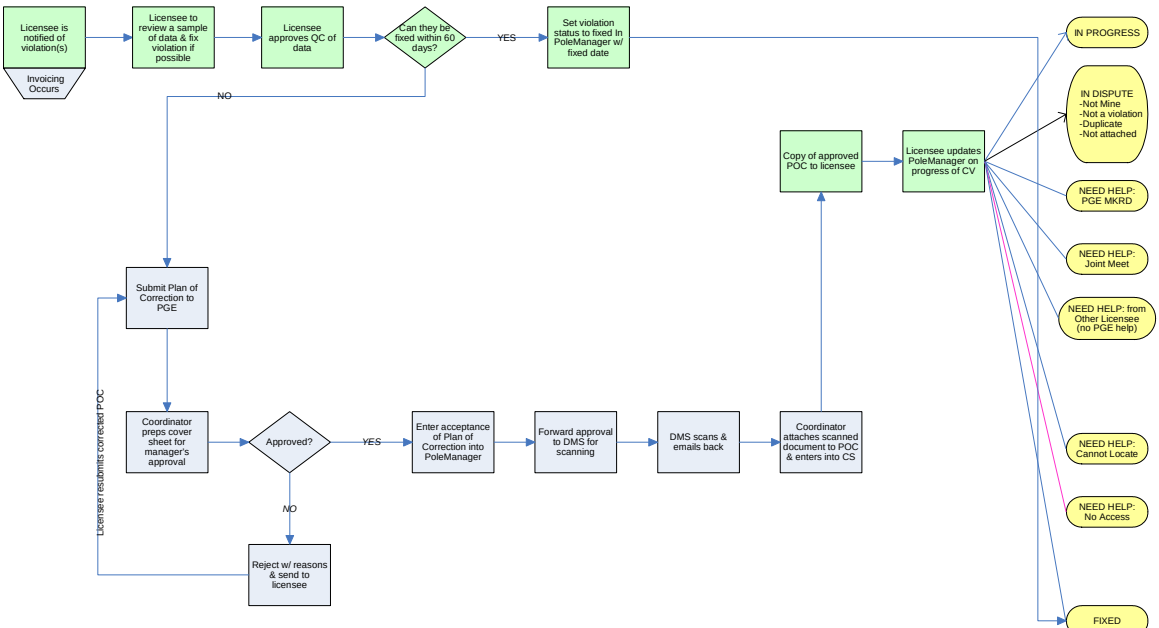Plan of Correction Process – Part 1